Coalition for the Urban Poor (CUP)

Annual Activities Performance Report
Period: January 2023- December 2023
Urban Green Graduation Programme (UGGP)

In this year CUP arranged several programme/activities at local and national level under the UGGP on different issues. Major issues/programmes are given below:

A) Advocacy for Social safety net services for urban extreme poor:

Under this issue four National and local level activities are performed in this year under the UGGP.

1. **National Level Dialogue on " Urban poverty reduction: Allocation and increasing Budget for social safety net services " (Under 4.1.1 Arrange workshop/meeting with policy execution level Concerned stakeholders for Strengthening social safety net for the urban extreme poor families increasing budget allocation and inclusion)**

On 28 May 2023 CUP organized the National Level Dialogue titled "Urban Poverty Reduction: Budget Allocation and Increase in the Social Safety Net Services'' at the VIP Lounge of the National Press Club. Total 112 participants attended in the event among of them 35 participants from electronic and print media, 30 Participants from NGOs, Academician, researchers and 35 Participants from CBOs and slums peoples, 4 participants of Government officials of SB, NSI. The prominent economist and former Chairman of the Department of Economic of the Dhaka University Professor MM Akash participated as chief discussant, the Chief executive of the Centre for Policy Research and Development (CPRD) and researcher Md. Shamsuddoha, Professor MM Akash (DU) renowned economist, General Secretary of the Democratic Budget Movement Mr. Monoar Mostofa, Business editor of SA TV Mr. Salauddin Bablu, Labour rights Activist Mr. Abul Hossain, President of BOSC- Slum Rights Protection Committee Ms Hosneara begum Rafiza; they participated in the discussion as discussants.

Concern Worldwide's Country Director Mr. Manish Kumar Agrawal, On behalf of Director General; Additional Director of Social Services Department under the Ministry of Social Welfare Ms. Shamsun Nahar, Deputy Director of Women Affairs Department Ms. Fatema Johura participated as Special guest in the event, slum dwellers Maina Akhtar, Fatema Akhtar and others participated and discussed important areas and raised their voices in the relevant issues . The executive director of the cup, Ms. Khondaker Rebecca Sun Yat, moderated and Aminur rasul present the key note the event.

From their discussion come out some important message and information like as the current government is implementing many successful programs for poverty alleviation and socio-economic development, most of which are village/rural-centric. The social protection services that exist in the city are very few and non-mainstream. Without poverty alleviation of the urban ultra-poor population, the implementation of the Bangladesh government's global commitment (leaving no one behind) and the achievement of the Sustainable Development Goals are not possible. Specific plans for socio-economic development and poverty alleviation of the urban poor and budget allocation and budget increase in the social security service sector are required. In the dialogue, Professor MM Akash said, our first demand should be – citizenship recognition and urged the government to take into account the interests of poor people in budget formulation.

2. **Meeting with Deputy Director(UCD) (authority of Urban Community Development UCD) of Department of Social services (DSS) to Ensure Social Safety -net Services (Under 4.1.2 District/Zonal level Policy Support Workshop/Meeting with down word level authorities of Department of Social Services (DSS) and Youth Development for Strengthening DSS and YDD services for Urban Extreme Poor families)**

On 23 July 2023 at 11.00 a.m. CUP arranged a Central /authority level Meeting with Urban Community Development (UCD) Authority, Department of Social Services (DSS), under the Ministry of Social Welfare, UCD Conference Room (10th floor), Agargaon, Dhaka to Ensure Social Safety-net Services for Extreme Urban Poor. Md. Sabbir Emam, Director (Programme), Department of Social services (DSS) under the Ministry of Social Welfare was present as chief guest and other 4 senior High level officials were present in the meeting those are Md. Nasir Uddin, Deputy Director (UCD), Md. Helal Uddin Bhuiya, Additional Director (City Social Services Activity, Registration & Control Branch ,Md. Mostafizur Rahman, Assistant Director (UCD), Mrs. Gulshan Ara Baby, Social Service Officer under Department of Social services (DSS) under the Ministry of Social Welfare.

3. **Meeting with Dhaka District Officer of the Directorate of Women Affairs (DWA) at Lalmatia, Dhaka (Under 4.1.3 District/ Zonal level Policy Support Workshop with relevant authorities of the Directorate of Women Affairs (DWA) to strengthen DWA and Child Affairs services for the)**

On 14 June 2023 Cup arranged a district Level meeting with the Deputy Director and Dhaka District Officer of the Directorate of Women Affairs (DWA) at the District Office, Lalmatia, Dhaka. MS. Fatema Zohura, DD & District Officer of Women Affairs (DWA) were present as chief guest in the meeting, and Mr. Aminur Rasul, honorary adviser, CUP, and Khaleda Akther Jahan was present as special guest other 13 person participant from the district office,4 people from project implementation and local working member NGO's 7 CBO Leaders (SHG & BOSC) And 5 person from CUP (management, program and support staff) total 35 participants were present in the meeting. Khandaka Rebeka Sun-Yat moderated the meeting

4. **Meeting with Urban Social Service Officer, UCD-5 to ensure the social safety-net services for extreme urban poor. (4.1.4 Meeting with local level SSN service provider (UCD) to ensure the services for extreme urban poor)**

On 26 June 2023 Cup arranged a local level meeting with Social Service Officer Md. Jahir Uddin, Urban Social Service Office, UCD-5 Azimpur, Dhaka. Social Service Officer was present as chief guest in the meeting & Mr. Md. Mahbubul Haque, Vice-Chairperson & Convener programme subcommittee, CUP

was present as session chair in the meeting. Total 34 participants were present in the meeting (Govt.-15, local CBO leaders 12, local NGO/ project implementation partners 2 & CUP 5 representative).

Objectives:

- To sensitize the media and others stakeholders for raising the issue through publication
- To sensitize policy makers and civil society through media publication and initiated for increase the allocation specially for urban poor
- The national level expert and renewed multi stakeholders are agreed and discussed with valuable recommendations to government for ensuring the safety net services for urban poverty reduction and achievement of SDG.
- Extreme urban poor raised their voice their rights and demand through the event.
- To know about the opportunities of social safety net services and others services of Department of Social services(DSS) UCD and DWA for ensuring access of services of urban poor
- To ensure the referral linkage and build up relation with relevant service providers and CBO's for ensuring social safety net services of extreme urban poor

Output/ Outcome:

- More than 15 media news publication positive news in favor of extreme urban poor for safety net services
- Renowned academician, researcher, think tank, activists and media person participated express solidarity with the extreme urban poor issues and agreed for willingly support for policy advocacy and establish the rights of extreme urban poor through increase the budget allocation.

B) Advocacy for ensuring health services of extreme urban poor

under this programme CUP organized major three national and local level dialogue and meeting with service providing authorities, local service providers for sensitize and relation build up for ensuring the access the services of extreme urban poor. Except these CUP also

several times lobbying with urban health service providing authorities for motivating and sensitize ensuring health services of extreme urban poor.

Objectives of the Meeting:

- To know about the urban primary health care service delivery system of Nagar Matrisadan and PHC (primary health care centre) and how to get the services for ensuring the access to health care services of urban extreme poor.
- To know about the present situation, challenges and opportunities of UPHCSDP and discussion about the way forward for future sustainability of primary health care services of urban areas from national level consultation
- Build up relation among service providing authorities (city authority & PMU of UPHCSDP), local level service providers, implementation partners and CBOs for ensuring referral linkage for health care services.
- To collect Recommendations from national level consultation and identify the activities for future advocacy for sustainability of primary health care service delivery system for ensuring the access of services/health service rights of urban extreme poor
- To sensitize the city corporation & central level authorities of UPHCSDP about the rights and demand of health services of urban extreme poor

1. National Level Consultation on "Challenges and Opportunities of Urban Primary Health Care Services" (Under 4.2.1 Meeting with urban primary health care service delivery authorities (PD, UPHCSDP under ministry of Local Government)

CUP organized a National Level Consultation on "Challenges and Opportunities of Urban Primary Health Care Services meeting on 14 November 2023 at 10:30 am at PIB conference room, Press Institute of Bangladesh (PIB), 3 circuit house road, Dhaka supported by CWW under the revised budget.

2. Coordination Meeting with Chief Health Officer, DNCC (Under 4.2.2 Policy Support Meeting with Health Service Delivery Authorizes of DNCC and DSCC)

On 27.09.2023 CUP organized a meeting with Chief health Officer and partners of green graduation programme at 3pm at 10th floor meeting room of DNCC, Gulshan-2, Dhaka.
Total 22 participants were present in the meeting from DNCC health Departments 5 person (Chief Health officer, Health officer, Deputy Health officer, Assistant Health officer zone-4, Representative of implementation partner SEEP 2, CWW-1, CUP management and staff 5 and CBO & SHG leaders -9 and Vice chairperson of CUP were present the meeting as session chair.

3. **Coordination meeting with PA Management UPHCSDP PA-3 Hajaribag** **(Under 4.2.3 Meeting with local level urban primary health care providers (PA Management UPHCSDP**)

On 24 September 2023 at 11am CUP organized a coordination meeting with Local Level Urban Primary Health Care Providers (PA-3 Management, UPHCSDP) at Nagar MatriSadan, DSCC, Hazaribagh Park, Dhaka.

Total 21 participants were present in the meeting (among them implementation partner and local working NGO representative were 3, 1 manager of DAM destitute child rehabilitation Centre, UPHCSDP PA-3 management & staff 5,CBO leaders and Change maker greater Hajaribag area 9 and CUP management and staff 3).

Outcome:

1. Knew about the details services and system of Matri Sadan and PHC under UPHCSDP & Build up good relation with management of PHC and CRHCC and establish referral linkage for health services of extreme urban poor
2. Urban health Service providing authorities of city (Chief health of DNSS & DSCC) and central (PD of UPHCSDP) are agreed for providing health red card/safety net card for urban extreme poor
3. Urban extreme poor leaders are more sensitized and they agreed to support for their community members for seeking health services from PHCC and CRHCC
4. The authority of UPHCSDP (PD) sensitized and motivated for policy Advocacy for sustainability of primary health care service delivery system and shared the present situation, challenges and opportunity of UPHCSDP at national consultation with multi stakeholders on 14.12.2023
5. Find out the key advocacy issue : sustainability of urban primary health care service delivery system for establishing the health rights of urban extreme poor

c) Advocacy for citizen rights (Birth registration & NID) of extreme urban poor

Under this issue CUP two to three times visit the office of the birth and death registrar authority for discussion and lobbying for birth registration of urban extreme poor

1. Meeting with Registrar General Birth and death registration (**Under 4.3.1 Meeting with birth registration/ NID authority for ensuring the NID and birth registration for urban extreme poor)**

On 25.07.2023 CUP arranged a Meeting with Md. Rashedul Hasan, Registrar General (Additional Secretary), Birth & Death Registrar Authority along with implementation partners and CNO leaders of SHG and BOSC at 11.00 a.m., Conference room (9th floor), Office of the Registrar General, Transport Pool Building, Dhaka. Total 24 programme participant (Gob-7, NGO-8, and CBO-9) and 4 person support staff of CUP and Birth registration authority office were present in the meeting

Objectives of This Meeting:

1. To sensitize the birth registration authorities and motivate for resolve the barrier of birth registration of urban extreme poor and their children for ensuring birth registration/citizen rights of extreme urban poor
2. To ensure the participation of extreme urban poor representative and raised their voice to the birth registration authority as their citizens' rights.

Output/outcome:

1. The birth registration authority motivated and agreed for providing birth registration with easily formation and request word wise list of extreme urban poor those are not getting birth registration and submission to the registrar general
2. Near about 10 person of urban extreme poor leaders are participated in the meeting and raised the issue of birth registration barrier and rights of the urban extreme poor

D) International/global day observation 2023 (Under 4.4 Day observation (Hand Washing Day, World Habitat day, Human Rights day, Environment day)

In this year CUP organized two important Day observation and several activities were performed under this programme

I. World Habitat Day Observation 2023

CUP always obserb this day with GOB under the ministry of Housing and public works.
On 2 October at 8:00 am 2023 CUP organized a rally and joined with GOB national programme at Central Shaheed Minar,Dhaka . Before the rally at 7:30 am , CUP organized a human chain in front of National Shahid Minar along with CBOs of Urban Extreme Poor and Slums dwellers. More than 53 participants from CUP attended in the events including 24 representatives from slums federation.

II. International Human Rights day Observation 2023

Due to political situation GOB don't arrange any mass gathering and outdoor programme. CUP & BOSC with the involvement of SHG of UGGP organized several local level programme because any kind of national level programme do not allow on 10th December 2023 by the law & enforcement agency.

So, on 9th December 2023 from 2 pm to 4 pm CUP and BOSC arrange a discussion session on Human rights day at Bareker Bosti, World vision school, Ta block,

Mirpur. Total 58 CBO leaders of BOSC and SHG members of UGGP previous and present group actively participated in the meeting.

They raise their voice mainly in four issues are:**No inhuman eviction without rehabilitation**,**Prevention of children & women violence: establish the human rights** ,**Establish cluster base VAW committee our security our priority**,**Equal rights for all** The theme of this year of International human rights day was **Freedom, equality and Justice for.** More than 100 persons were attended the rally most of them were women. After that a rally stared from bareker bosti.

The rally started from Bareker bosti ,section 6 Mirpur.

Objectives:

i. Aware about World habitat and human rights including 16 days of activism and sensitize the community leaders for prevention of violence, human & housing rights

ii. Build up interaction with Slum & extreme urban poor leaders (BOSC & SHG) and new BOSC committee function activation at locally

iii. The grass root CBO leaders of urban extreme poor were actively participated the national programme with banner and festoon with message about housing rights for urban homeless people

Outcome:

- ✓ Creating greater awareness on housing rights among the SHG leaders of urban extreme poor community and raised their voice in the GoB national; level programme
- ✓ More than 58 leaders (BOSC and SHG) oriented about the human rights day and 16 days of activism
- ✓ They sensitized and activate for establish per slum VAW committee for prevention of women and early marriage of girls
- ✓ Local new formed BOSC committee (BOSC & SHG) leaders self-initiated and organized all programmes (rally, discussion and human chain) smoothly with skilled
- ✓ More than 100 willingly without any remuneration participated in the rally on human chain and gave commitment for prevention of violence and establish their own rights.

E) Strengthening the BOSC and including potential extreme urban poor leaders in the BOSC local and central committee **(Under 4.5 Orientation and reform BOSC central committee and by including potential extreme urban poor leaders to raise their voices for safe drinking water)**

Under this activity CUP support for BOSC central committee reformation for year of 2024-2026 (three years). For this purpose several activities are performed and mobilize CBOs of BOSC and SHG at local and central level under DNCC and DSCC.

1. **Meeting with city (DSCC, DNCC) & central leaders (small group) for discussion of BOSC election on 25.10.2023 at 3 pm at CUP office for formation of election commission**
2. **Appointment of election commissioners and Work with election commissioners for election schedule/tofshil preparation and election activities for BOSC reformation**
3. **Orientation on election programme with core leaders, central committee and voter of North south city corporation**
   - **3.1 On 11.11.2023 preparatory meeting with BOSC and central committee members and SHG leaders for preparation of the election for reformation of BOSC and voter selection at CUP office at 11 am.**
   - **3.2 On 18.11.2023 meeting BOSC city committee members and voters selective local SHG leaders for orientation and voter selection for BOSC reformation 2024-2026 at Ta block, world vision office Mirpur DNCC at 11 am.**

- **3.3 On 19.11.2023 meeting BOSC city committee members and voters selective local SHG leaders for orientation and voter selection for BOSC reformation 2024-2026 at Haraibag, DSCC at 2 pm.**

3.4 On 22.11.2023 meeting with representative of BOSC central committee members SHG for finalize the voter list and center for election at 4 pm at CUP office

3.5 On 26.11.2023 meeting with selective leaders and representative of election commissioner for nomination paper/panel list submission and redeived for BOSC election at 4 pm CUP office.

4. Orientation on extreme urban poor and their rights and election for BOSC reformation

On 30 November 2023 CUP and BOSC jointly arrange an orientation session on extreme urban poor and their rights at first session and second session election and reformation of BOSC central committee at west dhamondi, Riverview housing, greater hazaribag, ward 14, DSCC at 10:30 am to 1 pm. Three election commissioner Mr. Mahbubul Haque, Chief election commissioner & Vice-Chairperson, CUP, Mr. Aminur Rasul Election Commissioner & Co-coordinator, shimanto Shiraz election commissioner and Khondker Rebeka Sun-Yat present as member secretary of election commission. We received one panel of 23 persons. In this panel 5 from representatives others cities and 18 from DSCC & DNCC candidates. No others nomination paper or panel submission not submitted in any voter in the time.

Outcome:

1. Reformation a new BOSC central committee for next 3 years (2024-2026)
2. More than hundred CBO leaders including SHG oriented and participated in the different meeting and aware about the democratic election
3. 50 final voters were selected BOSC central committee election from 7 city corporation/municipalities among them more than 10 person from extreme urban poor leaders were selected as central voters

4. More than 5 persons of representative of urban extreme poor (SHG leaders) out of 18 member from Dhaka city were selected as EC member of BOSC central committee some are elected as portfolio post.

F) Institutional Capacity Building of CUP

1. **Reviewed strategic plan for next five year (2024-2028) for institutional capacity building of CUP (Under 4.6.1 Reviewed five years strategic plan of CUP & include extreme urban poor as priority)**

For review the strategic plan supported by CWW under the UGGP CUP organized several meeting with different stakeholders, consultation meeting/workshop, Key information interview (KII) with expert, policy makers, GO service providing authorities, think tank and other

A. Workshop with CUP general members and collaborations partner

Workshop on 11 September 2023 at CDIP conference room, Adabor Dhaka

B) Stakeholders meeting with different vulnerable population for situation analysis and their demand specially marginalized and extreme urban poor at Dhaka & Chatrogram cities and Savar municipality

On 12.08.2023 meeting at Savar Municipality with ethnic minority

B) Meeting with urban extreme poor groups (pavement dwellers and slum dwellers)

On 25 august 2023 Chatrogram Railway station

On 14 august 2023 at Shah ali mazar, Mirpur,DSCC

On 14 august 2023 Ta block, Mirpur , DSCC

On 14 august 2023 at CUP office meeting with SHG of DNCC

Consultation with service providers/authorities (Mayor,panel mayor & councilor of Savar Municipality) on 12.08.2023

Consultancy with Chittagong City Corporation and relevant authorities of Chittagong on 24.08.2023 at Chatropgram City Corporation and WASA

C) For review the strategic plan CUP meet with diofferent expert, urban researcher, academician, urban planner, GoB service providing authority like WASA, development partners etc. like as Dr. Hossain Zillur Rahman PPRC, Dr. Atiur Rahman former Governor, Archictect Architect Iqbal Habib, MD WASA Taskin Ahmed , Prof. Dr. Anowara DIDS, Zakir Ahmed Khan CWW, WASH specialist Md. Shafiqul Alam UNICEF,

On 21.08.2023 KII with Dr. Hossain Zillur Rahman, Executive Chairman, PPRC and former adviser of Care taker government as expert and urban researcher

On 29.08.2023 at 3 pm at unnayan shomonoy office, bangla motor KII with Dr. Atiur Rahman, Chairman,Unnayan shomonoy and former governor of Bangladesh Bank as think tank expert and renewed economist

On 28.08.2023 at 5 pm CUP organized a Discussion meeting with Iqbal Habib, Architect city/ urban planner, MD of Vitti , farm gate Manipuri para

Objectives:

1. To update strategic plan review for next 5 years and priority of urban situation and extreme poor issues
2. To Sensitize and involved grass root level to policy makers and incorporate their opinion and experience in urban context
3. To engage internal experts person of CUP as technical adviser and enlisted consultant with contributory contribution for CUP 5 years strategic plan review with low cost

Outcome:

1. A qualitative CUP 5 years strategic plan developed which is the instructional strength of CUP

2. Important 6 priorities issues selected and extreme urban poor included as benefices of CUP

Strategic plan 2024-2028

Major Achievement 2023:

1. Urban extreme poor family members getting safety net services like as old allowance, disability allowance those who are age eligible and having NID and those who are capable of communication with SSO and word counselor
2. Birth registration authority agreed for providing birth registration and tries to solve the problem with easy way. slum extreme poor are getting birth registration in some areas
3. Referral linkage established with in some slum area specially Hajaribag under DSCC and Mazar, Mirpur 1 & Mirpur 2 under DNCC
4. Identified important advocacy issue (sustainability of urban primary health care service delivery sytem) for ensure the health care services urban extreme poor

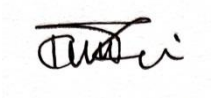
5. A central committee reformation, 2 city committee reformation (DSCC & DNCC) and activate

Challenges:

1. Due to shortage/ fund crisis skilled staff discontinued
2. Political crisis and change of targeted GoB authorities with their attitude difficult to achieve the targeted goal
3. without long term and continued programme/project policy advocacy results is not achievable

Lessons learning:

1. Skill and involvement of community people for targeted programme/activity they will continue the programme objectives and establish and protect their rights
2. If empower and Involve the CBO leaders of urban poor in programme implementation then possibility to perform programme with low cost in time



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